



HOT TOPICS

Draft Day: Automatic Recurring Bank Draft Processing Dates

Beginning with the December premium payment, the payment processing date for those on the automatic recurring bank draft payment program will be on the last business day of the previous month.

If the last day of the month falls on a weekend or bank holiday, then the payment is processed on the *next business day*. For example, for the January coverage month, the recurring bank draft processing date would typically be on December 31. Since December 31 falls on a Saturday this year, the processing date will be January 2 instead, as it is the next business day.

Below are the payment processing dates for members on the recurring bank draft program through the coverage month of January 2017.

Month of Coverage	Payment Processing Date
November	November 1, 2016
December	November 30, 2016
January	January 2, 2017

Member Communications

Your clients will receive either a mailed letter or an email about the change. The communication includes future payment processing dates and how to contact Customer Advocates to select another payment method.

To see the member communication, “Important Notice: Automated Monthly Payment Changes,” click on the links below.

- [View Letter](#)
- [View Email](#)