

BlueCross, BlueShield, Illinois · Montana · New Mexico Oklahoma · Texas

Individual Marketplace Training in ComplianceWire

ComplianceWire

An Individual Marketplace Training module is now available in the online learning management system ComplianceWire. The training covers Benefit and Plans, Plan Structure, Network information, Retail Shopping Cart tips and a Challenge section with training questions. In addition, you can access a Major Medical Products presentation that provides an overview of our under 65 products available for the 2015 plan year.

Log In to ComplianceWire

Go to this Web address https://www.compliancewire.com/partners/hcscproducers and follow these steps:

- Next to "User Id," enter your NPN. Your NPN must be 10 digits. Add leading zeros if your NPN is not 10 digits. For example, if your NPN is 1234567, enter 0001234567. Your User Id for ComplianceWire will always be your NPN.
- Enter the same 10-digit NPN for the "Password" field. You should change your password after your first ComplianceWire login. If you've used ComplianceWire in the past and already changed your password, be sure to use your new password. and not your NPN.
- 8 Next to "Company Code," enter **HCSCProducers** as one word. This field is not case sensitive.
- If you agree to the Terms of Use, click the I Accept button.



Blue Cross and Blue Shield of Illinois, Blue Cross and Blue Shield of Montana, Blue Cross and Blue Shield of New Mexico, Blue Cross and Blue Shield of Oklahoma, and Blue Cross and Blue Shield of Texas,

Divisions of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

Complete the 2015 Under 65 Training Disclaimer

After you log in to ComplianceWire, follow the steps below to complete the disclaimer form.

- Select the Knowledge Center tab.
- 2 Click on the **To-Do List** in the left menu.
- Bind the **Title** column.
- Gearch for the "2015 Under 65 Training Disclaimer" and select it.
- **B** Read the disclaimer.
- **(6)** If you understand and acknowledge the disclaimer, enter your ComplianceWire User Id and Password.
- 7 Electronically sign the disclaimer form.

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	The rates and benefits provided in the individual state sections of the 2015 Under 65 Product Training have been filed with each respective state and may not be approved at the time of this completion. Therefore; the rates, benefits and content information provided within the curriculum is solely for training purposes and should not be printed or disseminated as sales materials. *	6
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Complete the HCSC Individual Marketplace Training

After completing the disclaimer form, follow the steps to complete the training module.

- 1 After you log in, select the **Knowledge Center** tab.
- 2 Click on the **To-Do List** in the left menu.
- 6 Find the Title column.
- Search for the HCSC Individual Marketplace (Under 65) Training and select it.
- **5** The training module will open. Read through the materials.

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	A	• <u>Overview</u>	Overview HCSC Individual Marketplace (Under 65)			
		Networks Additional Information Retail Shopping Cart SHOP Certificate Challenge Comments Exit	The Patient Protection and Affordable Care Act of 2010 and the Health Care and Education Reconciliation Act of 2010, referred to collectively as the Affordable Care Act (ACA), require insurers and insurance plans to meet certain requirements before taking part in the health care marketplaces (also called exchanges) and selling retail plans. This course covers current expectations of the law, requirements for both insurers and shoppers under the law, and options available to small businesses under the ACA (known as SHOP plans.).			
			the basic requirements of the ACA and the Marketplace created under that legislation. HCSC plan and network information. required shopper information under the ACA. provisions for the small business marketplace. The Healthcare Marketplace training module that must be completed in order to sell On Exchange healthcare products was developed and approved by the Centers for Medicare & Medicaid Services (CMS), the federal agency that administers Medicare, Medicaid, the			
			Children's Health insurance Mrogram (CHIP), and the rederally Facilitated Health Insurance Marketplace. We highly encourage you to frequently check for updates on the health care law by visiting HHS.gov/healthcare.			

Complete the HCSC Individual Marketplace Training (continued)



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Certificate of Completion	Certificate of Completion #152747820
After you complete the disclaimer, the training and the challenge questions, you'll receive a "Certificate of Completion."	Jane Doe Name HCSC Individual Marketplace (Under 65) Training (HCSC5228 Ver 1.0) Computer Based Training - Mastery Wednesday, November 5, 2014 Date of Completion

Technical Support

For ComplianceWire Technical Support, such as logging in and password resets, contact our Help Desk at 888-706-0583, Monday through Friday 7 a.m. to 10 p.m., CT, and Saturday from 7 a.m. to 3:30 p.m., CT. For all other producer training issues, contact the Producer Service Center by calling 855-782-4272, Monday through Friday, 8 a.m. to 5 p.m. CT or emailing qhp_training@bcbsok.com.

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